



Terms and Conditions

These terms and conditions are applicable to all guests at Hotel Cabin

1. Booking

- 1.1. Bookings shall be made in writing. All information regarding contractor, billing address and contact person responsible for booking shall be stated in the booking.
- 1.2. All bookings are subject to availability and the hotel is entitled to refuse any booking on reasonable grounds.
- 1.3. The booking shall include the room type and number of rooms
- 1.4. The booking shall include guests names, number of people, arrival and departure dates as well as number of adults and children. Also the age of children.
- 1.5. Requirements for any special needs or services must be stated.
- 1.6. Rooms for guide and driver shall be specified with name list.
- 1.7. All prices are specified per room and per night and include all service charges and the value added tax.

2. Hotel regulations

- 2.1. Check in time is from 14:00 at Hotel Cabin.
- 2.2. Check out time is 12:00. Check out thereafter may result in a late departure fee or an additional night being charged.
- 2.3. Guests shall comply with all rules, regulations and instructions at the hotel, including but not limited to security procedures, health and safety procedures, registration requirements.
- 2.4. The hotel is entitled to refuse a guest entry or accommodation or to require a guest to leave the hotel if unreasonable behaviour is displayed, be it threatening or abusive, causing disturbance to other guests or otherwise unacceptable.
- 2.5. Pets are not allowed at the hotels

3. Price change

- 3.1. The hotel reserves the right to change its rates in case of economic changes, such as currency fluctuations, inflation or increased cost of supplies. Rate changes will never affect bookings which have already been confirmed by the hotels.

4. Name lists for Groups

- 4.1. 12 weeks prior to booked arrival the hotel must receive a first name list.
- 4.2. 6 weeks prior to booked arrival the hotel must receive a name list including No Names and release 25% of unsold rooms.
- 4.3. 4 weeks prior to booked arrival final rooming list shall be supplied.
- 4.4. Any change in numbers must be notified immediately.

5. Cancellation for individuals

- 5.1. Cancellation must be made in writing.
- 5.2. Cancellation is only valid if confirmed by the hotel
- 5.3. Cancellation must reach the hotel no later than 24 hours before booked arrival date.
- 5.4. If the cancellation is sent less than 24 hours before the arrival date, one night will be charged. The same applies for no shows.



6. Cancellation for Groups (10 pax and more)

- 6.1. Cancellation of group bookings must reach the hotel no later than 8 weeks before the booked arrival date. If a cancellation is sent with less than 8 weeks notice a cancellation fee will apply
- 4 – 6 weeks prior to booked arrival date: 10% of total amount will be charged.
 - 2 – 4 weeks prior to booked arrival date: 50% of total amount will be charged.
 - 2 weeks or less prior to booked arrival date: 80% of total amount will be charged.
 - 24 hours or less prior to booked arrival date: 100% of total amount will be charged.
- Same rules apply for no shows.

7. Payments

- 7.1. Contracted rate must be paid for rooms provided and for other services used no later than 30 days after invoicing
- 7.2. Default interests shall be paid on late payments in accordance with Icelandic laws.
- 7.3. Where payments are made in foreign currency, exchange rate difference and bank charges shall be paid by customer without any additional charges.

8. Force Majeure

- 8.1. Notwithstanding anything else herein contained to the contrary, the hotel cannot be held liable for delays or cancellations that are caused by events that are beyond its reasonable control, including, but not limited to, acts of civil or military authority, acts of terrorism, insurrections, peace or army action, civil commotion, demonstrations, natural disasters etc.

9. Other Matters

- 9.1. Should the hotel, for reasons beyond its control, not be able to provide guests with the agreed rooms, it shall provide rooms of equal or superior quality, without any additional charges. This must only be done in consultation with the customer.
- 9.2. Any amendments to these terms of booking must be made in writing and confirmed by the hotel.