

New guidelines and procedures due to Covid-19



High-touch items

- Any high-touch item will be cleaned and disinfected multiple times throughout the day or every time a guest returns it or has stopped using it.
- HT items are such as **doorknobs, elevator buttons, key-cards** and **tables** among others.

Open shared spaces

- All shared spaces are cleaned each day but depending on use we will clean some several times a day.
- A special emphasis is set on HT items and areas such as front desk, public bathrooms, and elevators as well as tables, lounges and waiting rooms.

Housekeeping service

- From July 1st, all guest's rooms will be cleaned thoroughly as well as all high-touch areas will be sanitized.
- Daily housekeeping while the guest is staying with us will not be done.
- For those staying for a longer period the rooms will be cleaned every third night.
- Guests who would like to have their rooms cleaned daily will simply need to inform reception at check-in.

Guest rooms

- After each departure we throughoutly clean each room as always but with added focus on deep cleaning HT items.

Food and beverage services

- Our breakfast service will continue but with much more strict guidelines. Guests will be provided with protective gloves and well as be offered to sanitize before entering the breakfast hall.
- Seating with added space between guests is available for those guests who choose so.
- Our staff will also make sure to use disinfectant and gloves.

For further reading

- [Travelling to Iceland](#)
- [FAQ Covid-19](#)
- [Passenger Info](#)